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RESULTS HOTLINE

0860 RESULT (737858)

This Line is dedicated to providing results nationally for HIV Viral Load, HIV DNA PCR and CD4 to Doctors and Medical Practitioners, improving efficiency in Implementing ARV Treatment to HIV infected people. This service is currently available to members of Health Professionals Council of the South Africa and the South African Nursing Council. The hotline is available during office hours from 8am to 5pm Monday to Friday.

Register to use the RESULTS HOTLINE

Follow this simple Step -by-step registration process

Dial the HOTLINE number 0860 RESULT (737858)

Follow the voice prompts and select option 1 to register to use the hotline

A hotline registration form will be sent to you by fax or email.

Complete the form and return it by fax or email to the hotline to complete your registration process.

Once you are registered, you will be contacted with your unique number. This number is a security measure to ensure that the results are provided to an authorised user.

To use the hotline dial: 0860 RESULT (737858)

- You will be asked for your HPCSA or SANC number by the operator.

- You will be asked for your unique Number.

- Please quote the CCMT ARV request form tracking number (bar coded) and confirm that the result requested is for the patient.

Should the results not be available when you call, you will be provided with a query reference number which must be used when you follow up at a later date to obtain the result.

Once you have a Reference number

Select option 3 to follow up on a reference number

Should the requested results not be available, a query reference number will be provided to you.

A hotline operator will call you within 48 hours of receiving the laboratory results.

Registering for this service from the NHLS, will assist in improving efficiency, providing improved patient care and streamlining clinic process. Call now and register to access results for HIV Viral Load, HIV DNA PCR and CD4.

Click on the logo to download the PDF

Please note that the new ART guidelines can be found at: <http://www.sanac.org.za/resources/art-guidelines>

Click on the links below to view:

A letter from The Southern African HIV Clinicians Society to the Minister of Health Dr. Motsoaledi
A letter to the Health Care Worker from the Minister of Health Dr. Motsoaledi